



Quality Policy

We commit to deliver quality service and **Serbisyong Totoo** to all its clientele with highly competent workforce and to continuously improve its Quality Management System performance by adhering to applicable statutes and adopting and implementing global standards.

Additionally, we are dedicated to the following:

1. The management team will show leadership and commitment, and bear the responsibility in establishing, implementing, integrating, and maintaining the **Quality Management System**;
2. Consider and meet all external and internal issues relevant to our purpose and strategic directions that affect our **QMS** in achieving its intended result;
3. Provide quality service to all clients and interested parties by determining and meeting all the requirements applicable to **ISO 9001:2015**;
4. Continuously improve our **QMS** by reducing operational inefficiencies and enhancing customer satisfaction.